

**LAW OFFICES
ALBERT S. MICHALIK, PLLC**

704 - 228TH AVENUE NE, SUITE 193
SAMMAMISH, WASHINGTON 98074

RECEIVED
CENTRAL FAX CENTER

SEP 12 2006

FACSIMILE COVER SHEET

Telephone: (425) 836-3030
Faxsimile: (425) 836-8957

Date: September 12, 2006

Number of pages (including this sheet): 17

To: United States Patent and Trademark Office Attention: EXAMINER: AHLUWALIA, N.
Facsimile Number: 571-273-8300
From: Albert S. Michalik

RE: Amendment Serial No. 10,722,717 Attorney Docket No. 4060

In re Application of:

COLLERAN et al.

GROUP ART UNIT: 2166

SERIAL NO. 10,722,717

EXAMINER: AHLUWALIA, N.

FILED: November 26, 2003

CONF. NO: 7338

For: System and Method for Providing Computer Support Tools

The information contained in this facsimile transmission is legally privileged, confidential and/or exempt from disclosure under law and is intended only for the use of the individual or entity named above. If the reader of this transmission is not the intended or authorized recipient, you are hereby notified that any unauthorized distribution, dissemination, or copy of this transmission is prohibited. If you have received this transmission in error, please immediately notify us by telephone or facsimile. Thank you.

RECEIVED
CENTRAL FAX CENTER

SEP 12 2006

PATENT
Attorney Docket No. 4060

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

COLLERAN et al.

GROUP ART UNIT: 2166

SERIAL NO. 10,722,717

EXAMINER: AHLUWALIA, N.

FILED: November 26, 2003

CONF. NO: 7338

For: System and Method for Providing
Computer Support Tools

AMENDMENT TRANSMITTAL

TO THE COMMISSIONER FOR PATENTS:

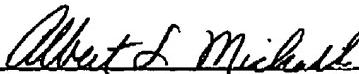
Transmitted herewith are the following papers in the above-identified application:

1. Amendment with Certificate of Transmission (15 pgs)

No additional fees are believed to be necessary.

- If any is required in connection with this response, please charge Deposit Account No. 50-1618.

Respectfully submitted,


Albert S. Michalik, Reg. No. 37,395
Attorney for Applicants
(425) 836-3030 (telephone)
(425) 836-8957 (facsimile)

SEP 12 2006

PATENT
Attorney Docket No. 4060**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

IN RE APPLICATION OF: COLLERAN et al. EXAMINER: AHLUWALIA, N.
APPLICATION NO.: 10/722,717 ART UNIT: 2166
FILED: November 26, 2003 CONF. NO: 7338
FOR: System and Method for Providing
Computer Support Tools

Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This communication is a response to the Office action dated June 13, 2006 ("Office action"). Please consider the following amendments and appended remarks, which applicants submit places the case in condition for allowance.